

Con Edison Gas Service Line Inspections

Why do I need this inspection?

- New York State law requires that Con Edison perform an inspection of all gas service lines from the service to the outlet of the meter. This aligns the state with federal code. Customers in business districts must be surveyed every 15 months and residential districts every 36 months.
- What will happen during this inspection? How long does it take?
- The inspection work will include a gas leakage survey and a visual inspection for atmospheric corrosion on all exposed piping to the outlet of the Con Edison gas meter inside each home or building.
 - The inspection takes approximately 15 minutes per meter.
 - If there is a safety concern, a Con Edison crew will be dispatched to the address.

How often are you finding a safety concern? We're very worried about being turned off

- We have found very little corrosion (less than 0.5%) and a low percentage of leaks (less than 3 percent). Of the leaks we have found, most of them have been easily remedied. Actual shutdowns of service have been extremely rare. Our primary concern is the safety of your building and residents, but the results from tens of thousands of inspections that have been completed thus far show that you do not need to fear the inspection process.

What happens if I refuse to have an inspection done?

- Since this inspection work is required by law, if we are unable to gain access, a \$500 no-access fee will be charged to each account.
 - This fee may be assessed each month that we are unable to access your gas meter.
 - Service termination proceedings arising from non-compliance will be initiated if we are unable to complete the inspection.

Who can I call to schedule an appointment?

- We have hired a contractor, Precision Pipeline Solutions, to assist us with performing this work. All Precision Pipeline Solutions technicians carry a Con Edison photo ID. For your safety, if you would like to verify the status of the contractor at your door, you can call 1-800-75 CONED.
- You can help us obtain access by calling the following numbers to schedule an appointment.
 - Bronx, Queens and Westchester customers can call Precision Pipeline Solutions at 1-888-617-0510 weekdays between 8 a.m. and 7 p.m.
 - Manhattan customers can call Con Edison at 1-800-643-1289 (press option 3) between 8 a.m. and 4:30 p.m.